



## TERMS AND CONDITIONS OF WEBSITE

PLEASE MAKE SURE YOU READ AND UNDERSTAND THESE TERMS AND CONDITIONS FULLY

### 1. GENERAL TERMS AND CONDITIONS

This website is operated by Rateable Value Limited ("Rateable Value", "Rateablevalue.co.uk", "We" or "Us"). Registered office address: Unit 10 Queensferry Industrial Estate, Chester Road, Pentre, Deeside, Flintshire. CH5 2DJ. Registered number: 6517192 (England and Wales). Vat No: 927 187106. If You wish to enquire about our Terms and Conditions on this website, or have any comment or complaints about our service, please do not hesitate to contact Us.

### 2. DEFINITIONS

Within these terms and conditions of service, the following meanings shall apply:

"Service" denotes the service offered by Rateable Value Limited.

"Company Signatory" denotes a person authorised by Us.

"Licence" denotes the contract for the service incorporating these Terms.

"Terms" denotes the terms set out in this document and any special terms agreed in writing between a company signatory and You.

"Rateable Value", "Rateablevalue.co.uk", "We" and "Us" denotes Rateable Value Limited Registered in England and Wales No 6517192.

"You" denotes the person seeking to use our service.

### 3. OWNERSHIP OF RIGHTS

All rights including copyright in this website are owned by or licensed to Rateable Value Limited. Any use of this website or its contents, including copying or storing it or them in whole or part, other than for your own personal, non-commercial use is prohibited without the permission of Rateable Value Limited. You may not modify, distribute or re-post something on this website for any purpose.

### 4. ACCURACY OF CONTENT

Rateable Value Limited take every care in the preparation of the content of this website, in particular to ensure that all information provided is true and correct. To the extent permitted by applicable law, Rateable Value Limited disclaims all warranties, express or implied, as to the accuracy of the information contained in any of the materials on this website. Rateable Value Limited shall not be liable to any person for any loss or damage which may arise from the use of any of the information contained in any of the materials on this website.

### 5. DAMAGE TO YOUR COMPUTER

Rateable Value Limited make every effort to ensure that this website is free from viruses or defects. However, we cannot guarantee that your use of this website or any websites accessible through it won't cause damage to your computer. It is your responsibility to ensure that the right equipment is available to use the website and screen out anything that may damage it. Rateable Value Limited shall not be liable to any person for any loss or damage which may arise to computer equipment as a result of using this website.

### 6. LINKS TO OTHER WEBSITES

You may find links on this website to other websites. We do not vet these websites and do not have control over their contents. Rateable Value Limited cannot accept any liability in respect of the use of these websites.

### 7. OTHER LEGAL NOTICES

There may be other legal notices on other areas of both our service and website which relate to your use of this website, all of which will, together with these Terms and Conditions govern your use of this website.

### 8. CHANGES TO LEGAL NOTICES

We reserve the right to amend or update these Terms and Conditions on this website at any time. We recommend You regularly read these Terms and Conditions to ensure that You are fully aware of any amendments or changes We may make.

### 9. USE OF THIS WEBSITE FROM OUTSIDE OF ENGLAND AND WALES

Unless otherwise specified, the materials on this website are displayed solely for the purposes of promoting Rateable Value Limited's services available in England and Wales and Rateable Value Limited make no representation that any services referred to in the materials on this website are appropriate for use in other locations outside of England and Wales. Those who choose to access this site from other locations are responsible for compliance with local laws if and to the extent local laws are applied.

### 10. LAW JURISDICTION AND LANGUAGE

This website, any content herein and any contract brought into being as a result of the usage of this website are governed by and construed in accordance with English Law. The parties to any such contract agree to submit to the exclusive jurisdiction of the courts of England and Wales. All contracts are concluded in English. These Terms and Conditions do not affect your legal rights.

### 11. ONLINE CALCULATOR

The calculator featured on our website [www.rateablevalue.co.uk](http://www.rateablevalue.co.uk) generates a possible saving based on the rateable value entered into the calculator. This saving is only a guide as to how much You could potentially save. Calculations are performed using our default multiplier (Uniform Business Rate – UBR) of 48.5% (2009/10 UBR for England) which helps to calculate your possible saving. There is a possibility that a customer could save more or less than the amount shown on the calculator but We make every effort to ensure that the amount calculated is as accurate as possible. We make no reference to this being an accurate calculation; it is an indicative guide as to the amount You could potentially save. Savings are based on the property remaining empty for the duration of the service and the ensuing rates void period. Savings may vary subject to individual circumstances. Some website viewers may need to contact Rateable Value Limited for a personal service quote as their rateable value is too low to use the online calculator service.

### 12. NEWSLETTER

If you subscribe to our newsletter you are permitting Rateable Value Limited to email you a copy of our monthly newsletter to the email address provided. Rateable Value Limited may also send you additional information based on the topic of empty property business rates and the service they offer. Additional emails will be kept to a minimum. Rateable Value Limited will not distribute your contact details to any other third party. Submission of your contact details via our online newsletter submission form does not guarantee that Rateable Value Limited has received your details.

### 13. CORRESPONDENCE

We operate a 24 hour response system whereby We aim to return all enquiries within 24 hours. This system will operate Monday to Friday, 9am – 5pm. If You make a submission via our enquiries page or referrals page of our website, We will deal with your enquiry in the necessary manner. If You email Us via [info@rateablevalue.co.uk](mailto:info@rateablevalue.co.uk), We will operate our 24 hour response system. We typically respond to enquiries by email if an email address is provided, however, if no email address is provided We will call You, providing a phone number has been provided.

### 14. SAVINGS TO BE MADE

Savings may vary. 66.7% is the potential saving for owners of empty 'industrial' property e.g. warehouses that qualify for six (6) month rates void periods. 55.5% is the potential saving for owners of empty 'other commercial' property e.g. offices and retail premises that qualify for three (3) month rates void periods. Savings are based on calculations compiled by Rateable Value Limited. These savings are only a guide as to how much You could potentially save. In order for You to achieve your potential saving, your property must remain empty throughout the duration of the rates void period.

### 15. DATA PROTECTION

Rateable Value Limited is registered under the Data Protection Act 1988 and complies with the Act in all our dealings with your personal data. Information You provide to Us will only be used by Rateable Value Limited and its subsidiaries. You have the right to apply for a copy of information held by Us about You in terms of the Data Protection Act 1988, as well as to have any of your information updated or corrected.

### 16. BREACH OF TERMS AND CONDITIONS

If You as our customer were to breach our terms and conditions all fees would be retained by Rateable Value Limited. You will no longer qualify for a fee refund should You request one.

### 17. LEGAL FEES

Each party is liable to pay their own legal fees with regards to the Licence.

### 18. LIABILITIES

Any claim by You against Rateable Value Limited under the Terms shall be limited to such amount as Rateable Value Limited has received from You in the six (6) months preceding the date the claim was notified to Rateable Value Limited.

**A full set of our Service Terms & Conditions will be provided once You have submitted your details to us. This can be done via the enquiry page of our website.**